CONSUMER VENUE MANAGER TICKET AGENT

CONSUMER USE CASE

COSUMER ACCESS ONLINE TICKET SYSTEM

CONSUMER PROVIDE SIGN ON/PASSWORD

PROVIDE CUSTOMER PROFILE INFORMATION (ADDRESS FOR INFORMATION FOR MAILING TICKETS  
  
CHOOSE SHOW FROM LIST  
CHOOSE SHOW FROM LIST OF GIVEN DATE RANGE  
  
CHOOSE SEAT SELECTION (WHETHER THE CONSUMER WANTS TO CHOOSE SEAT MANUALLY OR HAVE ONLINE TICKET SYSTEM TO CHOOSE GIVEN THE PRICE RANGE.  
  
CHOOSING MANUALLY WILL ALLOW THE CONSUMER TO SEE ALL TYPE OF SEATS FROM AVAILABLE, HELD, OR SOLD. SELECTING A SEAT WILL PLACE IT ON HOLD.

CHOOSING AUTOMATIC SEAT SELECTION  
USER PROVIDE PRICR RANGE (MINIMUM AND MAXIUMUM)  
USER ACCEPT CHOICE  
USER DECLINE CHOICE  
USER CHANGE CRITERIA  
USER CHANGE TO INTERACTIVE SEAT SELECTION

CONSUMER PAY FOR TICKET ONLY FORM OF PAYMENT IS CREDIT CARD  
SYSTEM MSUT BE ABLE TO VALIDATE:   
CARD NUMBER  
ACCEPT/REJECT PURCHASE  
  
COSUMER PURCHASE EITHER SINGLE OR MULTIPLE TICKETS

VENUE MANAGER  
  
MANAGE PROMOTION  
MAKE RRICE FOR SEATS- DIFFERENT FOR ADULT, STUDENT, CHILD AND SENIOR CITIZEN   
CANCEL EVENT/SHOW  
ADD EVENT/SHOW  
RESCHEDULE EVENT/SHOW  
LIMIT SEATS FOR ONE CONSUMER – INCREASE SEATS/DECREASE SEATS  
LIMIT SEAT FOR EVENT - INCREASE SEATS/DECREASE SEATS

TICKET AGENT  
SIGN ONTO APPLICATION  
INTERACT WITH SYSTEM BEHALF OF CUSTOMER  
PROVIDE CUSTOMER PROFILE INFORMATION  
AGENT CHOOSE SEAT SAME WAY AS CONSUMER – DIFFERENCE IS EACH AGENT CAN SEE SEAT ONLY ASSIGNED TO THEM

CLASSES

CONSUMER  
USERNAME  
PASSWORD  
CREDIT CARD DETAILS  
BILLING DETAILS  
  
VENUE MANAGER  
  
VENUE  
  
TICKET AGENT  
  
TICKETS  
PRICE  
  
EVENTS/SHOWS  
DATE  
TIME  
NUMBER OF SEATS ALLOWED  
  
SEATS  
PRICES

AGENT CONTRACT  
AGENT COMMISSION  
TERMS/CONDITION FOR SALE  
SALGES AGREEMENT  
  
PROMOTIONS  
PRICE STRUCTURE FOR SHOW  
PRICE STRUCTURE FOR SEATS  
TARGET CUSTOMER  
  
TRANSACTION  
CREDIT CARD  
SINGLE OR MULTIPLE TICKET  
DISCOUNT